



Comeback-GPS Tracker manual

Please read the introduction carefully before using the tracker. Please note that the tracker only works in conjunction with the associated smartphone app.



Android



IOS

1.

SIM card

The Comeback GPS tracker comes with a SIM card. This SIM card is already installed in the GPS tracker. Please do not remove the SIM card. If the SIM card is used for any other purpose,

2. Charging

Open the plastic tab and connect the Comeback Tracker to a USB charger using the charging cable supplied. The red LED power light lights up as long as the device is charging. When the Comeback tracker is fully charged, the red power LED flashes slowly. It takes approx. 10 hours to fully charge the Comeback GPS tracker. It is normal for the Comeback tracker to become warm to the touch during charging. It can also be charged using a 5-volt connection in a car.

3. Switching on

Make sure that the Comeback Tracker is sufficiently charged. Press and hold the on/off switch for 5 seconds until the power LED starts flashing. To do this, use an object such as the tip of a key or a paper clip. The LEDs will continue to flash for a few seconds. During this time, the GPS signal is detected and a connection to the Internet is established. The green LED indicates GPS reception. If it flashes quickly, GPS is being searched for, if it flashes slowly, GPS reception has been found.

The blue LED indicates mobile network reception. If it flashes quickly, the mobile network is being searched for, if it flashes slowly, the mobile network has been found. Please note that a non-activated Comeback Tracker may not be able to establish a connection to the mobile network. The red LED indicates the battery status. If the Comeback is charging, it lights up. If the Comeback Tracker is in operation, it flashes. Please note that all LEDs go out again after a while. You can now activate the Comeback Tracker in the app. Please note that faults and failures may still occur within the next 24 hours.

4. Switching off

Press and hold the on/off switch for one second. As soon as the LEDs flash, press and hold the on/off switch again until the LEDs go out. The tracker is now switched off.

5. Magnetic underside

The magnet can interfere with pacemakers, hearing aids and cards with magnetic stripes. Keep a distance of at least 15 cm.

Charging safety

WARNING! Charge the tracker only with the supplied cable on a 5 V USB power supply, at room temperature and never unattended. The built-in battery must not be opened, punctured or thrown into fire. Stop using the tracker if it deforms, becomes very hot or develops an odour.

Frequency
GSM 900: 88
1800: 1710-
band 3/7/8/
dBm · GNSS



ed power
dBm · GSM
dBm · LTE
Hz, max. 23
Hz, receive

EU de nity

Hereby, Revenite UG (haftungsbeschränkt) declares that the radio equipment types Comeback-Tracker G20A and G20D are in compliance with Directive 2014/53/EU. Full text: comeback-tracker.de/en/eu-declaration-of-conformity/

Technical data

G20A · 6,000 mAh / 22.2 Wh · G20D · 8,000 mAh / 29.6 Wh · battery Li-ion 3.7 V, built in · 5 V USB · max. 40 °C

6. General information

The Comeback Tracker has many mounting options due to its magnetic underside. When installing, make sure that the indicator lights are facing upwards and that the tracker is shielded as little as possible by surrounding metal. The warranty is void if accessories from other manufacturers are used. The manufacturer of the Comeback Tracker accepts no responsibility for damage to the car, motorcycle, caravan, etc. or its accessories. Do not bend the tracker and do not force it open. Always keep the Comeback Tracker dry and do not set it on fire. The battery must be charged at room temperature. Avoid temperatures below 0 °C or above 40 °C. The tracker must not be bent, compressed or stretched.

7. Further explanation

1. Thank you for purchasing the Comeback Tracker. The functions of the Comeback Tracker can only be guaranteed in conjunction with the associated app. Further information can be found in the app or at <https://www.comeback-tracker.de>.

2. Users are excluded from the warranty if they disassemble the device.

3. Please use the original accessories to avoid unexpected damage. Damage caused by improper use of the appliance or failure to use original accessories is not covered by the warranty. Our company accepts no responsibility for any resulting damage.

4. The tracker is not intended for tracking or monitoring other people or other people's objects or animals. Please always obtain the consent of these persons to use the tracker accordingly.

5. The tracker is intended for use in vehicles. If it is used to track people or animals, there may be deviations in GPS accuracy due to the changed movement pattern.

6. The Comeback Tracker should not be disposed of as household waste, but as electronic waste.

7. Our general terms and conditions and data protection regulations apply (available at www.comeback-tracker.de/agb).

8. Electromagnetic compatibility

Switch off the GPS tracker immediately in hazardous areas and whenever it may cause interference. Do not use it near medical devices, fuels or chemicals, or in blasting areas. Mobile devices may cause interference that impairs performance.

Transformers and very strong magnetic fields must be avoided. Otherwise, deviations in the transmission may occur. NOTE! Failure to observe these recommendations may result in interference or damage to the GPS tracker.

9. Cleaning

WARNING! The following provides information and instructions on how to clean the GPS Tracker:

- Do not use aggressive cleaning agents or brushes for cleaning. Do not handle the GPS Tracker with metal objects (e.g. knives, metal sponges, etc.).
- Never put the GPS Tracker in water, in a dishwasher (or similar) and do not use a steam cleaner.

Correct cleaning

- The surface can be wiped with a slightly damp cloth.
- The GPS Tracker should then be wiped completely dry.

10. Storage

If you are not using the GPS Tracker for a longer period of time, switch it off. Then place the tracker in its original packaging or in a box of the same size. Protect the tracker from dirt and moisture. **NOTE! Keep the GPS tracker out of the reach of children to avoid possible damage to property or personal injury.**

Manufacturer's guarantee

The guarantor is Revenite UG (haftungsbeschränkt), Welscher Heide 19, 51429 Bergisch Gladbach, Germany. We provide a 24-month guarantee on the Comeback-Tracker G20A and G20D from the date of purchase, valid in all member states of the European Union. In the event of a claim, contact info@comeback-tracker.de with your proof of purchase. Your statutory rights against the seller continue to apply free of charge and are not restricted by this guarantee.

Disposal of packaging

Dispose of the packaging according to type. Dispose of cardboard and carton as waste paper. Foil should be disposed of in the recycling collection.



Disposal of used batteries

Free return of used batteries Batteries must not be disposed of with household waste. You are legally obliged to return used batteries so that proper disposal can be guaranteed. You can dispose of used batteries at a municipal collection point or at your local retailer. As a distributor of batteries, we are also obliged to take back used batteries, although our obligation to take them back is limited to the type of used batteries that we carry or have carried as new batteries in our range. You can therefore either return used batteries of the aforementioned type to us with sufficient postage or hand them in free of charge directly to our dispatch warehouse at the following address:

Revenite UG (haftungsbeschränkt), Welscher Heide 19, 51429 Bergisch Gladbach, Deutschland

Revenite UG (haftungsbeschränkt)
Welscher Heide 19
51429 Bergisch Gladbach
Germany
E-Mail: info@comeback-tracker.de

Meaning of the battery symbols

Batteries are marked with the symbol of a crossed-out wheeled garbage can (see illustration). This symbol indicates that batteries must not be disposed of in household waste. For batteries containing more than 0.0005% mercury by mass, more than 0.002% cadmium by mass or more than 0.004% lead by mass, the chemical name of the pollutant used is also shown under the dustbin symbol. The abbreviation “Cd” stands for cadmium, “Pb” for lead and “Hg” for mercury.

Disposal of electrical appliances. The Electrical and Electronic Equipment Act (ElektroG) contains a large number of requirements for the handling of electrical and electronic equipment. The most important ones are summarized here:

1. Separate collection of old appliances

Electrical and electronic appliances that have become waste are referred to as old appliances. Owners of old appliances must dispose of them separately from municipal waste.

In particular, old appliances do not belong in household waste, but in special collection and return systems.

2. Batteries and accumulators

Owners of waste appliances must separate waste batteries and accumulators that are not enclosed by the waste appliance before handing them in at a collection point. This does not apply if the waste equipment is handed in to public waste management authorities and separated from other waste equipment for the purpose of preparing it for reuse.

3. Options for returning old appliances

Owners of old appliances from private households can hand them in at the collection points of the public waste management authorities or at the take-back points set up by manufacturers or distributors within the meaning of the ElektroG. You can find an online list of collection and take-back points here: <https://www.stiftung-ear.de/>

4. Data protection notice

Old devices often contain sensitive personal data. This applies in particular to information and telecommunications technology devices such as computers and smartphones. In your own interest, please note that each end user is responsible for deleting the data on the old devices to be disposed of.

5. Meaning of the “crossed-out wheeled garbage can” symbol

The symbol of a crossed-out wheeled garbage can regularly shown on electrical and electronic equipment indicates that the respective equipment must be collected separately from unsorted municipal waste at the end of its service life.



6. Producer registration number

As a manufacturer within the meaning of the ElektroG, we are registered with the responsible Stiftung Elektro-Altgeräte Register (Benno-Strauß-Str. 1, 90763 Fürth) under the following registration number: DE86315147